



USER'S MANUAL

3910

English

1 Download APP

1. Scan the QR code below to download Android and iOS software.



For iOS



Android-Google Play



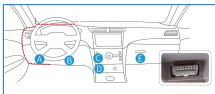
Android-website

2. iOS software can be downloaded from Appstore by searching for the "Autophix" keyword.

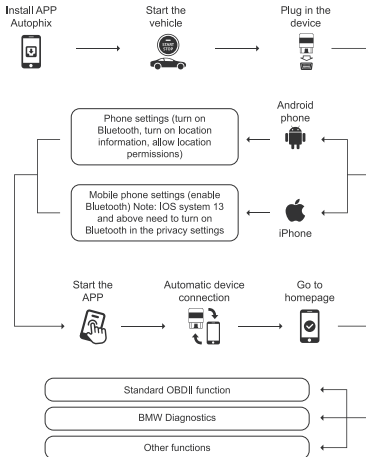
Android software can be downloaded from google play by searching for the "Autophix" keyword.

2 OBD interface location

On different vehicles the location of DLC may be different, please refer to the following possible locations:



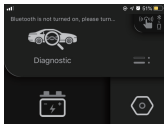
3 Operation diagram



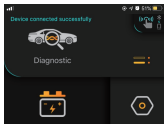
4 Bluetooth connection

Turn on Bluetooth -Start the app - Automatic device connection—Connected.

Picture 1 is not connected, picture 2 is connected.



Picture 1



Picture 2

5 Start to use your device

After the Bluetooth connection, the diagnostic software will be launched if your vehicle supports it. You can use all functions of the device, e.g. the standard OBDII function, BMW diagnostics and other functions.

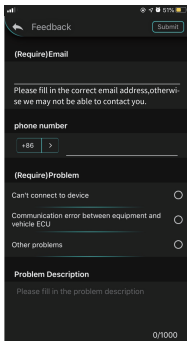
Standard
OBDII function

BMW
Diagnostics

Other
functions

6 Feedback

You can send feedback to us if you encounter any problems during use, fill in the feedback content and submit.



The screenshot shows a mobile application interface for a feedback form. At the top, there is a status bar with signal strength, Wi-Fi, and 51% battery. The app's header bar is dark with a back arrow on the left, the title "Feedback" in the center, and a "Submit" button on the right. The form is divided into several sections: 1. "(Require)Email": A text input field with a placeholder text "Please fill in the correct email address, otherwise we may not be able to contact you." 2. "phone number": A section containing a dropdown menu with "+86" selected and a right-pointing arrow, followed by a text input field. 3. "(Require)Problem": A section with three radio button options: "Can't connect to device", "Communication error between equipment and vehicle ECU", and "Other problems". 4. "Problem Description": A text input field with a placeholder text "Please fill in the problem description". At the bottom right of the form, there is a character count "0/1000".

7

Software upgrade and firmware upgrade

1. 3910-APP software upgrade:

Delete the APP program directly, and then download the latest software again.(View the latest software version: Open app--Setting--about us).

2. 3910-APP firmware upgrade:

2.1 Open app--Setting---Device settings---firmware upgrade---currently the latest version (no need to update).

2.2 Open app--Setting---Device settings---firmware upgrade---current version and prompt for the latest version--- Click the ' upgrade 'menu button-- Firmware upgrade is successful (Need to update).

Product parameters

Working voltage: DC 8~18V

Working current: <24mA@DC12V

Bluetooth frequency: 2.4GHz

Bluetooth version: Bluetooth 5.0

Working temperature: -30°C~70°C (-22°F~158°F)

Storage temperature: -40°C~85°C (-40°F~185°F)

Warranty

1) This warranty is limited to the person who purchases AUTOPHIX products.

2) AUTOPHIX product is warranted against defects in materials and workmanship for one year (12 months) from date of delivery to the user.

1 Télécharger l'application

1. Scannez le code QR ci-dessous pour télécharger les logiciels Android et iOS.



For iOS



Android-Google Play



Android-website

2. Le logiciel iOS peut être téléchargé depuis Appstore en recherchant le mot-clé "Autophix".

Le logiciel Android peut être téléchargé à partir de Google Play en recherchant le mot-clé "Autophix".

2 Emplacement de l'interface OBD

Sur différents véhicules, l'emplacement du DLC peut être différent, veuillez vous référer aux emplacements possibles suivants :



IC:29193-3210
HVIN/Model:3910



MADE IN CHINA

AUTOPHIX TECH CO.,LTD

Address: Floor 4, Building 2, Jinxicheng Industry park, Longhua District,
Shenzhen China.

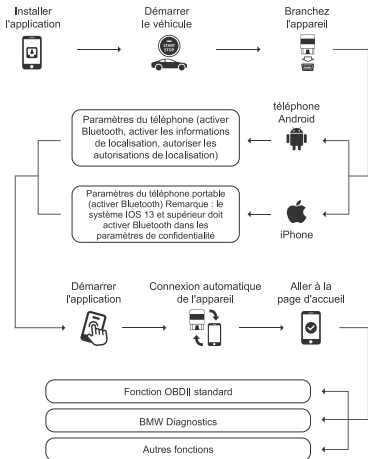
Phone: +86-755-85281258

E-mail: support@autophix.com

Website: www.autophix.com

3

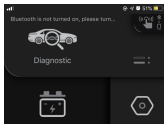
Schéma de fonctionnement



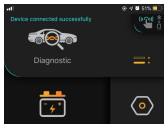
4 Connexion Bluetooth

Activer Bluetooth -Démarrer l'application - Connexion automatique de l'appareil—Connecté.

L'image 1 n'est pas connectée, l'image 2 est connectée.



L'image 1



L'image 2

5 Commencez à utiliser votre appareil

Après la connexion Bluetooth, le logiciel de diagnostic sera lancé si votre véhicule le prend en charge. Vous pouvez utiliser toutes les fonctions de l'appareil, par ex. la fonction OBDII standard, BMW diagnostics et d'autres fonctions.

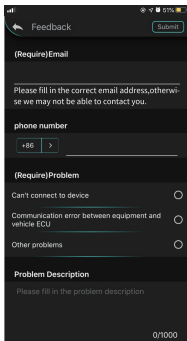
Fonction OBDII
standard

BMW
Diagnostics

Autres
fonctions

6 Feedback

Vous pouvez nous envoyer des commentaires si vous rencontrez des problèmes lors de l'utilisation, remplir le contenu des commentaires et soumettre.



The screenshot shows a mobile application interface for a feedback form. At the top, there is a header bar with a back arrow, the title "Feedback", and a "Submit" button. The form is divided into several sections: 1. "(Require)Email": A section with a text input field and a placeholder message: "Please fill in the correct email address,otherwise we may not be able to contact you." 2. "phone number": A section with a dropdown menu showing "+86" and a right arrow, followed by a text input field. 3. "(Require)Problem": A section with three radio button options: "Can't connect to device", "Communication error between equipment and vehicle ECU", and "Other problems". 4. "Problem Description": A section with a text input field and a placeholder message: "Please fill in the problem description". At the bottom right of the form, there is a character count "0/1000".

Feedback

Submit

(Require)Email

Please fill in the correct email address,otherwise we may not be able to contact you.

phone number

+86 >

(Require)Problem

Can't connect to device ☐

Communication error between equipment and vehicle ECU ☐

Other problems ☐

Problem Description

Please fill in the problem description

0/1000

Mise à niveau du logiciel et mise à niveau du micrologiciel

1. Mise à niveau du logiciel 3910-APP :
 supprimez directement le programme APP, puis téléchargez à nouveau le dernier logiciel. (Afficher la dernière version du logiciel : ouvrir l'application -- Paramètres -- à propos de nous).

2. Mise à niveau du micrologiciel 3910-APP:
 - 2.1 Ouvrir l'application--Paramètres--Paramètres de l'appareil--mise à niveau du micrologiciel--actuellement la dernière version (pas besoin de mettre à jour).

 - 2.2 Ouvrir l'application--Paramètres--Paramètres de l'appareil--Mise à jour du micrologiciel--Version actuelle et inviter pour la dernière version--Cliquez sur le bouton de menu «Mise à niveau»-- La mise à niveau du micrologiciel est réussie(Besoin de mettre à jour).

1 Lade App herunter

1. Scannen Sie den untenstehenden QR-Code, um die Android- und iOS-Software herunterzuladen.



For iOS



Android-Google Play



Android-website

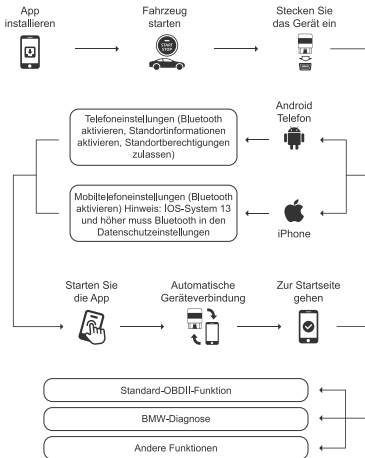
2. iOS-Software kann aus dem Appstore heruntergeladen werden, indem Sie nach dem Schlüsselwort "Autophix" suchen. Android-Software kann von Google Play heruntergeladen werden, indem Sie nach dem Schlüsselwort "Autophix" suchen.

2 Position der OBD-Schnittstelle

Bei verschiedenen Fahrzeugen kann der Speicherort des DLC unterschiedlich sein, bitte beachten Sie die folgenden möglichen Speicherorte:



3 Funktionsdiagramm



4 Bluetooth-Verbindung

Bluetooth einschalten – App starten – Automatische Geräteverbindung – Verbunden.

Bild 1 ist nicht verbunden, Bild 2 ist verbunden.

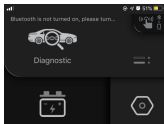


Bild 1

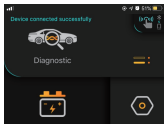


Bild 2

5 Beginnen Sie mit der Verwendung Ihres Geräts

Nach der Bluetooth-Verbindung wird die Diagnosesoftware gestartet, wenn Ihr Fahrzeug dies unterstützt. Sie können **alle** Funktionen des Geräts nutzen, z.B. die Standard-**OBDII**-Funktion, BMW-diagnose und andere funktionen.

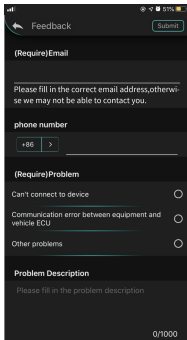
Standard
OBDII
Funktion

BMW-diagnose

Andere
Funktionen

6 Feedback

Sie können uns Feedback senden, wenn bei der Verwendung Probleme auftreten, den Feedback-Inhalt ausfüllen und absenden.



The screenshot shows a mobile application interface for submitting feedback. At the top, there is a status bar with signal strength, Wi-Fi, and battery level (51%). Below the status bar is a header bar with a back arrow, the title "Feedback", and a "Submit" button. The form is divided into several sections: 1. "(Require)Email" section with a text input field and a placeholder message: "Please fill in the correct email address, otherwise we may not be able to contact you." 2. "phone number" section with a dropdown menu showing "+86" and a right arrow, followed by a text input field. 3. "(Require)Problem" section with three radio button options: "Can't connect to device", "Communication error between equipment and vehicle ECU", and "Other problems". 4. "Problem Description" section with a text input field and a placeholder message: "Please fill in the problem description". At the bottom right of the form, there is a character count "0/1000".

Feedback

(Require)Email

Please fill in the correct email address, otherwise we may not be able to contact you.

phone number

+86 >

(Require)Problem

Can't connect to device

Communication error between equipment and vehicle ECU

Other problems

Problem Description

Please fill in the problem description

0/1000

Software-Upgrade und Firmware-Upgrade

1. 3910-APP Software-Upgrade:

Löschen Sie das APP-Programm direkt und laden Sie dann die neueste Software erneut herunter. (Die neueste Softwareversion anzeigen: App öffnen--Einstellungen--über uns).

2. 3910-APP Firmware-Upgrade:

2.1 App öffnen--Einstellungen--Geräteeinstellungen--Firmware-Upgrade--aktuell die neueste Version (kein Update nötig).

2.2 App öffnen--Einstellungen--Geräteeinstellungen--Firmware-Upgrade--aktuelle Version und Aufforderung zur Eingabe der neuesten Version--Klicken Sie auf die Menüschaltfläche'Upgrade'--Firmware-Upgrade ist erfolgreich(Müssen aktualisiert werden).

1 Descargar aplicación

1. Escanee el código QR a continuación para descargar el software de Android e iOS.



For iOS



Android-Google Play



Android-website

2. El software iOS se puede descargar desde Appstore buscando la palabra clave "Autophix".

El software de Android se puede descargar de Google Play mediante la búsqueda de la palabra clave "Autophix".

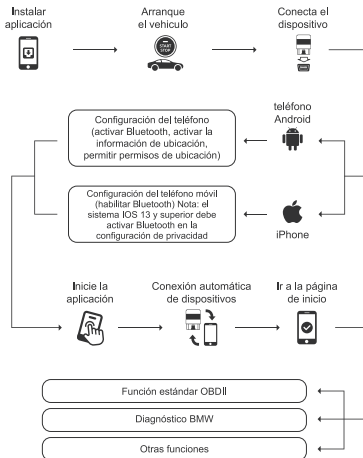
2 Ubicación de la interfaz OBD

En diferentes vehículos, la ubicación del DLC puede ser diferente, consulte las siguientes ubicaciones posibles:



3

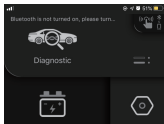
Diagrama de funcionamiento



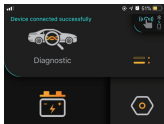
4 Conexión Bluetooth

Activar Bluetooth - Iniciar la aplicación - Conexión automática del dispositivo - Conectado.

La imagen 1 no está conectada, la imagen 2 está conectada.



La imagen 1



La imagen 2

5 Empiece a utilizar su dispositivo

Después de la conexión Bluetooth, se iniciará el software de diagnóstico si su vehículo lo admite. Puede utilizar todas las funciones del dispositivo, ej. la función OBDII estándar, diagnóstico BMW y otras funciones.

Función
estándar
OBDII

Diagnóstico
BMW

Otras
funciones

6 Realimentación

Puede enviarnos sus comentarios si tiene algún problema durante el uso, complete el contenido de los comentarios y envíelos.

Feedback Submit

(Require)Email

Please fill in the correct email address,otherwise we may not be able to contact you.

phone number

+86 >

(Require)Problem

Can't connect to device ☒

Communication error between equipment and vehicle ECU ☐

Other problems ☐

Problem Description

Please fill in the problem description

0/1000

actualización de software y actualización de firmware

1. Actualización del software de la aplicación 3910:
elimine el programa de la aplicación directamente y, a continuación, vuelva a descargar el software más reciente.
(Ver la última versión del software: Aplicación abierta -- Configuración -- acerca de nosotros).

2. Actualización de firmware 3910-APP:

2.1 Aplicación abierta -- Configuración -- Configuración del dispositivo -- actualización de firmware -- actualmente la última versión(no es necesario actualizar).

2.2 Abrir aplicación -- Configuración -- Configuración del dispositivo --- actualización de firmware -- versión actual y solicitud de la última versión --- Haga clic en el botón de menú "actualizar" - La actualización del firmware se realizó correctamente(Necesito actualizar).

1 Scarica APP

1. Scansiona il codice QR qui sotto per scaricare il software Android e iOS.



For iOS



Android-Google Play



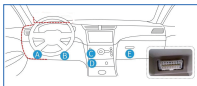
Android-website

2. Il software iOS può essere scaricato da Appstore cercando la parola chiave "Autophix".

Il software Android può essere scaricato da Google Play cercando la parola chiave "Autophix".

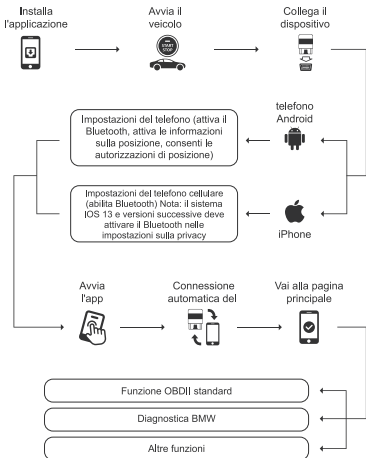
2 Posizione dell'interfaccia OBD

Su veicoli diversi la posizione del DLC potrebbe essere diversa, fare riferimento alle seguenti possibili posizioni:



3

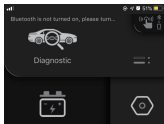
Schema operativo



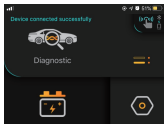
4 Connessione Bluetooth

Attiva il Bluetooth -Avvia l'app - Connessione automatica del dispositivo—Connesso.

L'immagine 1 non è collegata, l'immagine 2 è collegata.



L'immagine 1



L'immagine 2

5 Inizia a utilizzare il tuo dispositivo

Dopo la connessione Bluetooth, il software diagnostico verrà avviato se il tuo veicolo lo supporta.

È possibile utilizzare tutte le funzioni del dispositivo, ad es. la funzione OBDII standard, la diagnostica BMW e altre funzioni.

Funzione
OBDII
standard

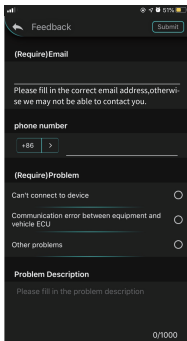
Diagnostica
BMW

Altre
funzioni

6

Feedback

Puoi inviarci un feedback se riscontri problemi durante l'uso, compila il contenuto del feedback e invia.



The screenshot shows a mobile application interface for submitting feedback. At the top, there is a status bar with signal strength, Wi-Fi, and battery level (51%). Below the status bar is a header bar with a back arrow, the title "Feedback", and a "Submit" button. The form is divided into several sections: 1. "(Require)Email": A section with a text input field and a message: "Please fill in the correct email address, otherwise we may not be able to contact you." 2. "phone number": A section with a text input field containing "+86" and a right arrow, followed by a larger text input field. 3. "(Require)Problem": A section with three radio button options: "Can't connect to device", "Communication error between equipment and vehicle ECU", and "Other problems". 4. "Problem Description": A section with a text input field and a message: "Please fill in the problem description". At the bottom right of the form, there is a character count "0/1000".

Feedback Submit

(Require)Email

Please fill in the correct email address, otherwise we may not be able to contact you.

phone number

+86 > _____

(Require)Problem

Can't connect to device ☐

Communication error between equipment and vehicle ECU ☐

Other problems ☐

Problem Description

Please fill in the problem description

0/1000

Aggiornamento del software e aggiornamento del firmware

1. Aggiornamento software 3910-APP:

eliminare direttamente il programma APP, quindi scaricare nuovamente il software più recente. (Visualizza l'ultima versione del software: Apri app -- Impostazioni -- chi siamo).

2. 3910-APP firmware upgrade:

2.1 Apri app -- Impostazioni --- Impostazioni dispositivo --- aggiornamento del firmware -- attualmente l'ultima versione(non è necessario aggiornare).

2.2 Apri app -- Impostazioni --- Impostazioni dispositivo --- aggiornamento del firmware -- versione corrente e richiesta per l'ultima versione -- Fare clic sul pulsante del menu "Aggiorna" -- L'aggiornamento del firmware è riuscito(Ho bisogno di aggiornare).

ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada.

L'exploitation est soumise aux deux conditions suivantes :

- (1) Cet appareil ne doit pas provoquer d'interférences.
- (2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

L'appareil numérique du ciem conforme canadien peut -3 (b)/ nmb - 3 (b).

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102 and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance. cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5 du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies pour un environnement non contrôlé.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux radiofréquences. L'appareil peut être utilisé en condition d'exposition portable sans restriction.